# LARISSA NEUBURGER

Curriculum Vitae

# **EDUCATION**

# 08/2017-07/2021

# PHD AT THE DEPARTMENT OF TOURISM, HOSPITALITY & EVENT

**MANAGEMENT** 

College of Human & Health Performance, University of Florida

Specialization: Recreation, Parks & Tourism

## RESEARCH INTEREST:

- > e-tourism (Augmented & Virtual Reality)
- > Tourism Experience
- > Cultural Heritage

# 09/2013-01/2016

## MASTER IN INNOVATION & MANAGEMENT IN TOURISM

International Study Program at University of Applied Sciences Salzburg

Graduation: Master of Arts in Business (with Distinction)

FOCUS: THESIS:

> Innovation Management Augmented Reality as a tool to enhance the

> e-tourism experience of museum visitors

> Destination Management ADVISOR: Prof. Dr Roman Egger, Grade: A+

> Imagineering

# 09/2013-11/2015

# MASTER IN BUSINESS MANAGEMENT

University of Applied Sciences Salzburg,

Graduation: Master of Arts in Business (with Distinction)

FOCUS: THESIS:

> Service & Sales Brand Worlds as a tool of Brand Communication in

> Innovation Management the Experience Economy

> Customer Management ADVISOR: Prof. Dr. Monika Koller, Grade: A+

Relationship MarketingService Management

## 09/2013-11/2015

## BACHELOR IN INNOVATION & MANAGEMENT IN TOURISMUS

University of Applied Sciences Salzburg, Graduation: Bachelor of Arts in Business

# RESEARCH

## PEER-REVIEWED PUBLICATIONS

Barbe, D., **Neuburger, L.** & Pennington-Gray, L. (2019). Follow Us on Instagram! Understanding the Driving Force behind following Travel Accounts on Instagram. e-Review of Tourism Research (eRTR), 17(4)

Egger, R. & **Neuburger**, **L.** (in press). Augmented, Virtual and Mixed Reality in Tourism. In X. Zheng, M. Fuchs, U. Gretzel & W. Höpken. *Handbook of e-Tourism*. Cham, Springer

**Neuburger, L.**, Beck, J. & Egger, R. (2018) The 'phygital' world of tourism: How "new realities" are altering the perception of touristic space. In M. A. Camilleri (Ed.) *Tourism Planning and Destination Marketing* (pp. 183-202). Routledge.

**Neuburger, L.**, & Egger, R. (2018). Augmented reality: Providing a different dimension for museum visitors. In *Augmented Reality and Virtual Reality* (pp. 65-77). Springer, Cham.

**Neuburger, L.**, Kovacs-Zimboras, D., Pandey, A., & Goekueseyin, E. (2017). Augmented Reality as a tool to improve the experience of customers at Dark Tourism Sites. In *Iscontour 2017. Tourism Research Perspectives. Proceedings of the International Student Conference in Tourism Research.* BoD-Books on Demand

**Neuburger, L.**, & Egger, R. (2017). An Afternoon at the Museum: Through the Lens of Augmented Reality. In *Information and Communication Technologies in Tourism* 2017 (pp. 241-254). Springer, Cham. Impact Factor: NA

**Neuburger, L**. (2016). Augmented Reality As A Tool To Enhance The Experience Of Museum Visitors. In R. Egger & C. Maurer. *Iscontour 2016. Tourism Research Perspectives*. *Proceedings of the International Student Conference in Tourism Research*. BoD-Books on

#### Demand

## ARTICLES

# **PRESENTATIONS**

Neuburger, L. (2019). Immersive Technologies in Tourism. Eric Friedheim Tourism Institute

Barbe, D., **Neuburger, L.** & Pennington-Gray, L. (2020). Follow Us on Instagram! Understanding the Driving Force behind following Travel Accounts on Instagram. ENTER 2020, 27th International eTourism Conference, Guildford, United Kingdom, January 8-10, 2020

**Neuburger, L.** & Pennington-Gray, L. (2019). Smart Tourism Design: A new experience-centered approach for destinations. 49th Annual Travel and Tourism Research Association International Conference, Melbourne, Australia, June 26, 2019

**Neuburger, L.,** & Egger, R.(2017). Augmented reality: Providing a different dimension for museum visitors. Conference: 3<sup>rd</sup> International AR & VR Conference, Manchester, Great Britain, February 23, 2017

**Neuburger, L.**, & Egger, R. (2017). An Afternoon at the Museum: Through the Lens of Augmented Reality. ENTER 2017 Conference, Rome Italy, January 24-26, 2017.

**Neuburger, L.** & Egger, R. (2016). An Afternoon at the Museum: Through the Lens of Augmented Reality. AR and VR Conference: Perspectives on Business Realities. Dublin, Ireland. April 27, 2016

**Neuburger, L.** (2016). Augmented Reality As A Tool To Enhance The Experience Of Museum Visitors. Österreichischer Tourismus-Forschungspreis (Tourissimus), Bad Gleichendorf, Austria, April 14, 2016

**Neuburger, L.** (2016). Augmented Reality As A Tool To Enhance The Experience Of Museum Visitors. 4. ISCONTOUR (International Student Conference in Tourism), Krems, Austria, May 23-24, 2016

Stumpf, M., **Neuburger, L.,** & Koller, M. (2016). Markenerlebniswelten als Instrument der Markenkommunikation in der Experience Economy– Erlebnisanalyse am Beispiel der Stiegl Brauwelt. 10. Forschungsforum der österreichischen Fachhochschulen (FFH), Vienna, Austria, March 30-31, 2016

# **SCHOLARSHIPS**

## BILL SIMS SCHOLARSHIP 2018

University of Florida

College of Health & Human Performance

# PERFORMANCE SCHOLARSHIP 2015

University of Applied Sciences Salzburg, Business Administration

## **GRANTS**

Pennington-Gray, L. (PI), **Neuburger, L.** (CO-PI), Barbe, D. (CO-PI) (Pending). Evaluating Tourism Experience through Emotions, Design, Interaction and Satisfaction at National Enquirer Live. Submitted to Frontpage Attractions, LLC. Research Grant, Washington, DC. Total funding requested: \$ 66,042.

# AFFILIATIONS & MEMBERSHIPS 2020-2022

# TOURISM RESET (www.tourismreset.com)

Research Fellow

**SINCE 2015** 

Member International Federation for IT and Travel & Tourism (IFITT)

**SINCE 2018** 

Member Travel and Tourism Research Association (TTRA)

# TEACHING EXPERIENCE

Instructor Spring 2020

# INSTRUCTOR (65 UNDERGRADUATE STUDENTS)

University of Florida

Department of Tourism, Hospitality and Event Management

- HFT 3512 Hospitality and Tourism Marketing
- Responsible for the entire teaching and learning services

Instructor Fall 2019	INSTRUCTOR (62 UNDERGRADUATE STUDENTS) University of Florida Department of Tourism, Hospitality and Event Management  HFT3512 Event Promotion Responsible for the entire teaching and learning services
Online Development Spring 2020  Teaching Assistant Spring 2019  FALL 2018	ONLINE DEVELOPMENT  Development of Online Class together with Center for Online Innovation and Production (COIP)  University of Florida  Department of Tourism, Hospitality and Event Management  HFT3512 Event Promotion  Responsible for the content development and recording  Teaching Assistant (120 undergraduate students)  University of Florida  Department of Tourism, Recreation and Sport Management  HFT 2750 Event Management  HFT 3512 Event Promotion  Assisted with grading assignments and lecturing  Arranged office hours to meet with students to review and overcome any issues or misunderstandings within the coursework  Assisted in arranging online course modules  Teaching Assistant (70 undergraduate students)  University of Florida  Department of Tourism, Recreation and Sport Management  HFT 2750 Event Management  LE13843: Entrepreneurship in Tourism, Recreation & Sport Management  Assisted with grading assignments and lecturing  Arranged office hours to meet with students to review and overcome any issues or misunderstandings within the coursework  Assisted in arranging online course modules
INDUSTRY EXPERIENCE 08/2016-08/2017	
03/2012-11/2013	MARKETING MANAGER Oesterreichischer Wirtschaftsverlag (Austrian Business Publishing)

ASSISTANT OF DEPARTMENT MANAGEMENT University of Salzburg, Faculty of Theology